



Terms & Conditions

RESERVATIONS

A \$300 deposit (payable to "Pilgrim Tours"), a completed reservation form and photocopy of the picture/information page of passport are required to secure a reservation for your tour. Reservations are due no later than May 23, 2016. Reservations can be mailed to: P.O. Box 268, Morgantown PA 19543.

FINAL PAYMENT

Final payment is due June 20, 2016. Payment can be made by check, Visa or MasterCard. Payments not received on time will result in reservation cancellation without refund. **Additional bookings after the final payment deadline may result in additional administrative fees. Fee amounts imposed are at the discretion of Pilgrim Tours & Travel.*

TOUR INCLUDES

11 nights lodging in 3 & 4 star hotels, Breakfast and dinner daily at hotels / farewell dinner in Geneva June 25th, Full time English speaking Tour Escort / Local City Guides, Porterage (1 Checked Bag), Tips to Guide, Drivers & Local City Guides, Services of long distance deluxe motorcoaches as appear on itinerary, listed entrances and transportation as appear on itinerary

NOT INCLUDED

All Air Arrangements, Lunches, Optional Travel Insurance

CANCELLATION

Cancellation in writing must be received by Pilgrim Tours for appropriate refund minus the following fees and any nonrefundable services purchased. Air penalties are not part of the percentages below and vary based on the airline policy.

May 22nd + Days Prior: \$100 processing fee
May 23rd – June 19th: Deposit Amount of \$300 per person lost
June 20th - 46 Days Prior: 40% of tour cost lost
45-31 Days Prior: 65% of tour cost lost
30-8 Days Prior: 85% of tour cost lost
7 Days Prior or less: 100% of tour cost lost

Travel insurance is non-refundable.

TRAVEL INSURANCE - AVAILABLE FOR ALL PASSENGERS

Pilgrim Tours strongly suggests purchasing Trip Cancellation insurance. Be sure to check with your healthcare provider as most U.S. medical coverage will not cover you outside of the country. Insurance costs are based on the total tour cost, including air taxes and charges listed under "Not Included." These charges are added to the final billing. Approximate amounts can be given at time of reservation in order to purchase the appropriate amount of insurance.

PRICING

Quoted tour prices include planning, handling and operational charges and are based on the current rate of exchange and tariffs. In the event of a marked change in foreign exchange rates, fuel costs or tariff rates, tour costs are subject to revision. Such increases will be added to the client's final billing. Pilgrim Tours reserves the right to vary itineraries and prices, and to substitute facilities and hotels of equal or better quality if necessary.

DEPARTURE TAXES, SECURITY FEES, FUEL CHARGES, BAGGAGE FEES

When purchasing air transportation from Pilgrim Tours, various taxes, fuel charges, and airport fees are included in the air ticket expense. Such fees may be subject to increase by governments and/or airlines and will be the responsibility of the client at any time. Baggage weight, size restrictions and fees may change and are the responsibility of the client.

AIR TRANSPORTATION

For most travelers, it will be a cost saving to make your own flight arrangements departing from your home city. Therefore we have published a land transportation only price to make the tour as cost efficient as possible.

You can book your flights directly with Pilgrim Tours and they will arrange for the best-priced airfare available at your time of booking. You can also email holden@haventoday.org for advice on your best routing and for approximate fares.

AIRLINE SECURITY

It is the passenger's responsibility to provide valid identification in the form of a passport or other required identification at the time of airport check-in.

TOUR MEMBERSHIP

Tour membership is available to all travelers and will not be withheld if the tour operator can furnish the requirements that an individual may need. Because most of our Retail Tour sightseeing schedules require Tour Members to walk at a moderate pace, we cannot accept persons who need assistance. Should meeting these requirements materially add to the tour operator's cost, the Tour Member would be expected to pay these additional costs. The Tour Director retains the right to require non-mobile persons to stay behind when deemed necessary, and also terminate the membership of any member displaying disruptive behavior, endangering fellow members and/or interfering with the operations of the tour. Private group tours vary in regards to mobility standards.

PROOF OF CITIZENSHIP, PASSPORT, VISA, MINOR CHILDREN REQUIREMENTS

Minors traveling with either one parent or no parents must have a certified letter of permission from the parent or parents who is/are not traveling. This letter must be presented at airport check-in. All international tours require a current passport with an expiration date at least 6 months beyond your return travel date. Your passport number must be recorded by a Pilgrim Tours agent when making your reservation. Names on airline tickets must appear as shown on passport. Photocopies are not acceptable forms of identification. Non U.S. Citizens are responsible to fulfill appropriate entry requirements of the destination countries. Contact the local Consulate of the country or countries you intend to visit for information.

RESPONSIBILITIES

These tour programs are operated by Pilgrim Tours and Travel, Inc., 3071 Main Street, Morgantown, Pennsylvania 19543. In common with other companies, Pilgrim acts only as an agent for tour members in arranging vacation services offered on this web site, including transportation, sightseeing, and accommodations through independent contractors. Air carriers, accommodations, and other suppliers (including but not limited to trains, cruises, ferries, motor coaches, hotels, tour guides and restaurants) providing services are independent contractors and are not agents, employees, servants, or joint ventures of the Company or its affiliates. All travel documents for services issued by the Company are subject to the Terms & Conditions specified by the supplier, which are available upon request, and to the laws of the countries in which the services are supplied. Pilgrim reserves the right in its sole discretion to make changes in the itinerary and is not responsible for expenses, loss of time, money or other incidents resulting from a change of tour scheduling made for tour members, including any rescheduling due to political unrest. Pilgrim is not responsible for any losses or damages of personal property, injuries, thefts or unforeseen expenses incurred by any tour member.

ALLIANZ TRAVEL INSURANCE - AVAILABLE ONLY FOR US CITIZENS

Explore the World with CONFIDENCE



PLAN COST PER PERSON

Enhanced Coverage: 6.5% of tour cost



POLICY QUESTIONS

ALLIANZ representatives are available 24 hours a day, 7 days a week Toll Free at 1.800.284.8300 and refer to ACCAM - F201757.



BENEFITS INCLUDED IN PLAN COST

Benefits Included	Amount of Coverage
Trip Cancellation/Interruption	Trip Cost
*Cancel For Any Reason	up to 80%
Trip Delay (\$200 Max per day)	\$1,000
Missed Connection	\$500
Baggage Loss/ Damage	\$1,500
Baggage Delay	\$500
Emergency Medical & Dental	\$50,000
Emergency Medical Transportation	\$1,000,000

*Cancel for Any Reason coverage is available for 8.70% of trip cost and would refund passengers 80% of their trip cost. Cancel for Any Reason insurance must be purchased at or before Final Payment.